

FORM+



OUTDOOR HEAT PUMP UNIT

## FORM+ Limited Warranty – HVAC Systems (Heat Pumps, ERV, HRV)

### Residential Warranty

- Heat pump compressor: Ten (10) years
- Heat pump parts: Five (5) years
- ERV/HRV cores: Five (5) years
- Electronics & controls: Two (2) years

### Commercial Warranty

- Coverage is half the residential terms listed above.

### Warranty Coverage

If a defect is discovered during the warranty period, FORM+ will, at its option: repair, provide replacement parts, replace the product, or make an appropriate adjustment. FORM+ reserves the right to examine the product and its installation before making a warranty determination. This warranty is limited to replacement of defective parts or products only.

### Exclusions

This warranty does not cover: improper installation or startup procedures, failure to perform regular maintenance (filter replacement, coil cleaning, refrigerant checks), blocked airflow or coils, misuse or abuse, accidents, power surges, damage caused by non-FORM+ components, or refrigerant leaks caused by installer error.

### Proof of Purchase

A dated proof of purchase is required for all warranty claims.

### Geographic Scope

This warranty applies only to FORM+ HVAC systems installed in Canada, the United States, and Mexico.

### Installation Recommendation

FORM+ strongly recommends installation and servicing by a licensed HVAC professional.

### Limitations of Liability

This warranty excludes labor charges (after the initial coverage), incidental or consequential damages, or other losses. In no event shall the liability of FORM+ exceed the original purchase price of the product.

### Legal Rights

This warranty gives you specific legal rights, and you may also have other rights which vary by state or province.

### To Make a Claim

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