FORM+



OUTDOOR HEAT PUMP UNIT

FORM+ Limited Warranty – HVAC Systems (Heat Pumps, ERV, HRV)

Residential Warranty

- Heat pump compressor: Ten (10) years
- Heat pump parts: Five (5) years
- ERV/HRV cores: Five (5) years
- Electronics & controls: Two (2) years

Commercial Warranty

- Coverage is half the residential terms listed above.

Warranty Coverage

If a defect is discovered during the warranty period, FORM+ will, at its option: repair, provide replacement parts, replace the product, or make an appropriate adjustment. FORM+ reserves the right to examine the product and its installation before making a warranty determination. This warranty is limited to replacement of defective parts or products only.

Exclusions

This warranty does not cover: improper installation or startup procedures, failure to perform regular maintenance (filter replacement, coil cleaning, refrigerant checks), blocked airflow or coils, misuse or abuse, accidents, power surges, damage caused by non-FORM+ components, or refrigerant leaks caused by installer error.

Proof of Purchase

A dated proof of purchase is required for all warranty claims.

Geographic Scope

This warranty applies only to FORM+ HVAC systems installed in Canada, the United States, and Mexico.

Installation Recommendation

FORM+ strongly recommends installation and servicing by a licensed HVAC professional.

Limitations of Liability

This warranty excludes labor charges (after the initial coverage), incidental or consequential damages, or other losses. In no event shall the liability of FORM+ exceed the original purchase price of the product.

Legal Rights

This warranty gives you specific legal rights, and you may also have other rights which vary by state or province.

To Make a Claim

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