FORM+



# ORLA | V3 SHOWER CONTROL TRIM KIT

FP-ORLA-V3-SCTKD

## FORM+ Limited Warranty – Faucets & Hardware

### Residential Warranty

- **Parts & Labour:** Five (5) years — FORM+ will repair or replace defective faucets, valves, and hardware, including associated labour costs, when installed in a normal residential application.
- **Finishes:** Lifetime warranty — covers all FORM+ finishes (chrome, stainless, matte black, brushed, and PVD) against peeling, tarnishing, cracking, or corrosion for as long as the original consumer owns their home.

### Commercial Warranty

- **Parts & Labour:** Two (2) years.
- **Finishes:** Two (2) years.

### Warranty Coverage

If a defect in material or workmanship is found under normal residential use within the warranty period, FORM+ will, at its option, repair, replace, or provide an equivalent product at no charge to the original purchaser, including reasonable labour costs for removal and reinstallation. FORM+ reserves the right to examine the product and its installation, and warranty service will be honoured only if the product is confirmed to be defective in material and/or workmanship.

### Exclusions

- Normal wear and tear of consumable components such as O-rings, O-ring seats, washers, sealants, and lubricants.
- Improper installation, lack of proper maintenance, misuse, neglect, or abuse.
- Damage caused by accidents, freezing, or use that does not comply with the installation and care instructions provided by FORM+.
- Any installation or application other than standard residential use. This warranty is valid only for the original consumer purchaser and is not transferable.
- Industrial, commercial, or business applications beyond the stated commercial coverage.
- The use of abrasive pads, corrosive cleaners, alcohol, organic solvents, or harsh chemicals. Such use will damage or dull the finish and immediately void the warranty.
- Mineral deposits, hard water, or corrosive environments that lead to finish or functional damage.
- Alterations, modifications, or repairs not authorized by FORM+.

### Proof of Purchase

A dated proof of purchase must accompany all warranty claims.

### Geographic Scope

This warranty applies only to FORM+ faucets and hardware installed in Canada, the United States, and Mexico.

### Installation Recommendation

FORM+ strongly recommends installation by a certified plumber to ensure proper performance and compliance with local codes.

### Limitations of Liability

This warranty excludes incidental or consequential damages. In no event shall the liability of FORM+ exceed the purchase price of the product.

### Legal Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

### To Make a Claim

Please contact your nearest FORM+ dealer, sales representative, or email FORM+ customer service at **support@formplusdesign.com** with proof of purchase and details of the issue.