FORM+



PLANA TOWEL HOOK

FP-PLANA-TH

FORM+ Limited Warranty – Faucets & Hardware

Residential Warranty

- **Parts & Labour:** Five (5) years — FORM+ will repair or replace defective faucets, valves, and hardware, including associated labour costs, when installed in a normal residential application.
- **Finishes:** Lifetime warranty — covers all FORM+ finishes (chrome, stainless, matte black, brushed, and PVD) against peeling, tarnishing, cracking, or corrosion for as long as the original consumer owns their home.

Commercial Warranty

- **Parts & Labour:** Two (2) years.
- **Finishes:** Two (2) years.

Warranty Coverage

If a defect in material or workmanship is found under normal residential use within the warranty period, FORM+ will, at its option, repair, replace, or provide an equivalent product at no charge to the original purchaser, including reasonable labour costs for removal and reinstallation. FORM+ reserves the right to examine the product and its installation, and warranty service will be honoured only if the product is confirmed to be defective in material and/or workmanship.

Exclusions

- Normal wear and tear of consumable components such as O-rings, O-ring seats, washers, sealants, and lubricants.
- Improper installation, lack of proper maintenance, misuse, neglect, or abuse.
- Damage caused by accidents, freezing, or use that does not comply with the installation and care instructions provided by FORM+.
- Any installation or application other than standard residential use. This warranty is valid only for the original consumer purchaser and is not transferable.
- Industrial, commercial, or business applications beyond the stated commercial coverage.
- The use of abrasive pads, corrosive cleaners, alcohol, organic solvents, or harsh chemicals. Such use will damage or dull the finish and immediately void the warranty.
- Mineral deposits, hard water, or corrosive environments that lead to finish or functional damage.
- Alterations, modifications, or repairs not authorized by FORM+.

Proof of Purchase

A dated proof of purchase must accompany all warranty claims.

Geographic Scope

This warranty applies only to FORM+ faucets and hardware installed in Canada, the United States, and Mexico.

Installation Recommendation

FORM+ strongly recommends installation by a certified plumber to ensure proper performance and compliance with local codes.

Limitations of Liability

This warranty excludes incidental or consequential damages. In no event shall the liability of FORM+ exceed the purchase price of the product.

Legal Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

To Make a Claim

Please contact your nearest FORM+ dealer, sales representative, or email FORM+ customer service at **support@formplusdesign.com** with proof of purchase and details of the issue.