FORM+



ONE-PIECE DUAL FLUSH TOILET | AURA

12-5055BDF

FORM+ Toilet Limited Warranty

Residential Limited Lifetime Warranty – Vitreous China Toilets

FORM+ warrants its vitreous china toilets to be free from defects in material and workmanship for as long as the original purchaser owns the home in which the product was first installed.

- Porcelain/China Body: Lifetime warranty
- Mechanical parts (flush valves, fill valves, seats, hinges, internal components): Five (5) years
- Plastic and rubber components (flappers, seals, gaskets): Two (2) years

Commercial Warranty

- Porcelain/China Body: Ten (10) years
- Mechanical parts: Two (2) years
- Plastic/rubber components: One (1) year

Warranty Coverage

If a defect is discovered during the warranty period, FORM+ will, at its option: repair the product, provide replacement parts, replace the product, or make an appropriate adjustment. FORM+ reserves the right to examine the product and its installation before making a warranty determination. This warranty is limited to replacement of defective parts only.

Exclusions

This warranty does not cover: improper installation, misuse, neglect, or abuse; accidents, alterations, or non-FORM+ components; hard water, mineral deposits, or corrosive materials; use of in-tank cleaning products or harsh chemicals; or normal wear and tear to toilet seats, hinges, or soft-close mechanisms.

Proof of Purchase

A dated proof of purchase is required for all warranty claims. Claims must be made through the original place of purchase or directly with FORM+. Shipping charges for replacement parts may apply.

Geographic Scope

This warranty applies only to FORM+ toilets installed in Canada, the United States, and Mexico (North America).

Installation Recommendation

FORM+ strongly recommends the use of a certified plumber for installation and repair.

Limitations of Liability

This warranty excludes labor charges, incidental or consequential damages, and liability shall not exceed the original purchase price of the product. Some states and provinces do not allow these limitations, so they may not apply to you.

Legal Rights

This warranty gives you specific legal rights, and you may also have other rights which vary by state or province.

To Make a Claim

Please contact your nearest FORM+ dealer, sales representative, or email FORM+ customer service at **support@formplusdesign.com** with proof of purchase and details of the issue.